

# Dell™ W2607C LCD TV Display

## Owner's Manual

**Model W2607C**

## Notes, Notices, and Cautions



**NOTE:** A NOTE indicates important information that helps you make better use of your LCD TV display.



**NOTICE:** A NOTICE indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.



**CAUTION:** A CAUTION indicates a potential for property damage, personal injury, or death.

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# About Your LCD TV Display

## Front View










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1	IR receiver	Senses the signal from the remote control.
2	Power indicator light (LED)	The light is blue when the LCD TV display is on and amber when the LCD TV display is in power save mode.

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## Right Side View



1	 Power button	Press to turn the LCD TV display on and off. The power button is blue when it is on and amber when it is in power saving mode.
2	 TV Menu menu button	Press to enable the TV Menu.
3	 Volume button	Press to decrease the volume.
4	 Volume button	Press to increase the volume.
5	 Channel button	Press to select the previous channel or navigate through the TV Menu.
6	 Channel button	Press to select the next channel or navigate through the TV Menu.
7	 Input Select button	Press to display the Input Select menu.

## Left Side View

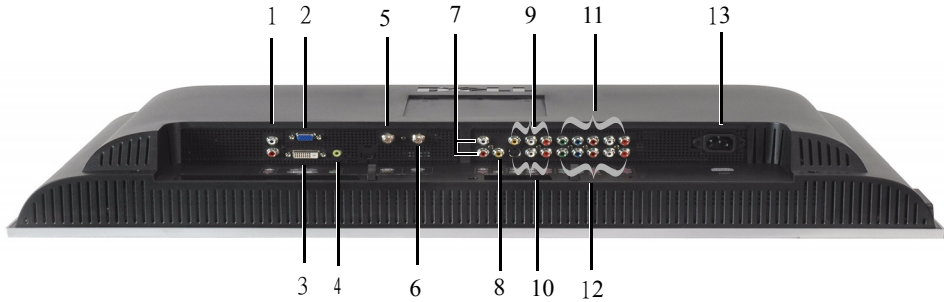


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1	AV SIDE (S-Video 2)	Connect devices such as a video game system or a VCR.
2	AV SIDE (Composite 2)	Connect devices such as a VCR or DVD player.
3	AV SIDE audio connector	Use the audio connector if you have connected a device to AV SIDE connectors.
4	Headphone connector	Connect headphones.

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## Bottom View



1	DVI audio connector (L/R)	Use the DVI audio connector if you have connected a device such as a DVD player to the DVI connector.
2	VGA	Connect your computer.
3	DVI connector	Connect your computer or video devices such as a DVD player.
4	Audio connector for VGA or DVI	Connect the audio cable from your computer to the LCD TV Display.
5	NTSC/Analog Cable	Connect analog cable TV box or an analog antenna.
6	HDTV/Digital Cable	Connect digital cable TV box or a digital antenna.
7	Composite out/Audio Out (L/R)	Connect to VCR (L/R) audio inputs.
8	Composite out/Video Out	Connect to VCR video input.
9	Composite video and audio connectors (AV1)	Connect devices such as a VCR or DVD player.
10	S-Video video and audio connectors (AV2)	Connect devices such as a video game system or a VCR.
11	Component video and audio connectors (AV3)	Connect devices such as a DVD player or cable TV box.
12	Component video and audio connectors (AV4)	Connect devices such as a DVD player or cable TV box.
13	Power connector	Connect your power cord.



# Package Contents

 **NOTE:** If you need additional cables, contact Dell.

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Remote control



AAA batteries (2)



Power cord



Component video cable



Audio cable

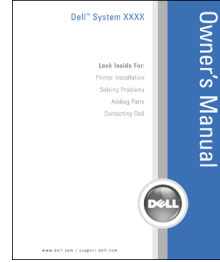
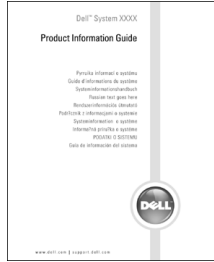


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Coaxial cable



Documentation:  
Setup Guide  
Product Information Guide  
Owner's Manual



## Setting Up Your LCD TV Display

**⚠ CAUTION:** Before you begin any of the procedures in this section, follow the safety instructions located in the *Product Information Guide*.

### Proper Location for Your LCD TV Display


Consider the following environmental factors when you are deciding where to install your LCD TV display:

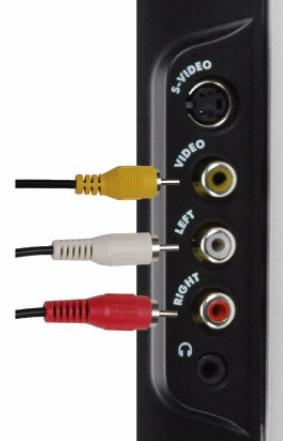
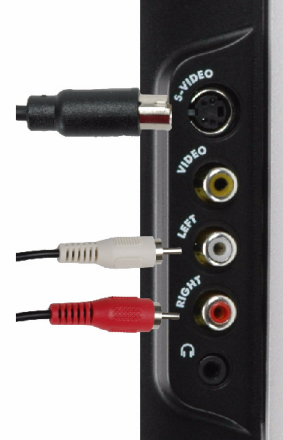

- Do not store or use the LCD TV display in locations that are exposed to high heat, direct sunlight, or extreme cold.
- Avoid moving the LCD TV display between locations with extreme temperature differences. For more information, see "Specifications for Your LCD TV Display" on page 38.
- Do not subject the LCD TV display to severe vibration or high impact conditions. Do not place the LCD TV display inside a car trunk.
- Do not store or use the LCD TV display in locations where the LCD TV display would be exposed to high humidity or dusty environment.
- Do not place the LCD TV display in a location where water or other liquids could spill on or into the LCD TV display.

### Connecting Your LCD TV Display

Your LCD TV display has four standard connectors that can be used to connect devices.

**✍ NOTE:** Before you connect your LCD TV display, ensure that you have all the proper cables. Some cables may come with the device you are connecting. For a list of cables that came with your LCD TV display, see "Package Contents" on page 9. To order additional cables, contact Dell.



Quality	Cable and Connector	When to Use
Good		Coaxial (RF) carries the video and audio from one cable. The coaxial connector is labeled, NTSC/Analog Cable or HDTV/Digital Cable on your LCD TV display. To locate the connector, see "Bottom View" page 8.

Quality	Cable and Connector	When to Use
Good		<p>Composite carries the video signal through a single pin. If you are using a composite video connector you also need to connect composite audio connectors. To locate the connector, see "Left Side View" page 7.</p>
Better		<p>S-Video splits the video signal into two signals, black-and-white and color. To locate the connector, see "Left Side View" page 7.</p>
Best		<p>Component splits the video signal into three signals, two color and one black-and-white. To locate the connector, see "Bottom View" page 8.</p>

# Connecting Your Computer to the LCD TV Display

Your LCD TV display has two standard connectors that can be used to connect your computer.

**NOTE:** The type of connector you use depends on the graphics card your computer supports. For additional information about graphic cards, see your computer documentation.

Quality	Cable and Connector	When to Use
Good		A standard graphic display system for computers that uses an analog signal and can support resolutions up to 1360 x 768.
Better		A digital signal that can support digital and convert analog to digital. DVI can be used for high resolution display and can support resolutions up to 1360 x 768. Connect the audio cable from your computer to the LCD TV Display Audio connector for VGA or DVI.

## Using NTSC/Analog and HDTV/Digital



- 1 Turn off the LCD TV display and unplug the power cord.
- 2 Connect the coaxial cable to the NTSC/Analog Cable connector of the LCD TV display.
- 3 Plug in the power cord for the LCD TV display and turn on the LCD TV display.
- 4 Enter the TV Menu and select **TV Analog**. For additional information about the **Input Select** menu, see "Input Selection Menu" page 24.



- 1 Turn off the LCD TV display and unplug the power cord.
- 2 Connect the coaxial cable to the HDTV/Digital Cable connector of the LCD TV display.
- 3 Plug in the power cord for the LCD TV display and turn on the LCD TV display.
- 4 Enter the TV Menu and select **TV Digital**. For additional information about the **Input Select** menu, see "Input Selection Menu" page 24.

## Using the Composite Connector



- 1 Turn off the LCD TV display and unplug the power cord.
- 2 Connect video and audio cables from your device to LCD TV.
- 3 Plug in the power cords for the LCD TV display and device and turn the power on.
- 4 Enter the TV Menu and select the **AV SIDE (Composite 2)**. For additional information about the **Input Select** menu, see "Input Selection Menu" page 24.

## Using the S-Video Connector



- 1 Turn off the LCD TV display and unplug the power cord.
- 2 Connect video and audio cables from your device to LCD TV.
- 3 Plug in the power cords for the LCD TV display and device and turn the power on.
- 4 Enter the TV Menu and select the **AV SIDE (S-Video 2)**. For additional information about the **Input Select** menu, see "Input Selection Menu" page 24.


## Using the Component Connectors



- 1 Turn off the LCD TV display and unplug the power cord.
- 2 Connect video and audio cables from your device to LCD TV.
- 3 Plug in the power cords for the LCD TV display and device and turn the power on.
- 4 Enter the TV Menu and select the **AV3 (Component 1)** or **AV4 (Component 2)**. For additional information about the **Input Select** menu, see "Input Selection Menu" page 24.



## Using the DVI Connector

 **NOTE:** Only one connector can be used for a computer, either VGA or DVI.

### Connecting a Video Device




### Connecting a Computer




- 1 Turn off the LCD TV display and unplug the power cord.
- 2 Connect the white DVI cable to your LCD display TV and to the video device or your computer.
- 3 Connect the audio cables.

If you are connecting a video device, use the audio connectors (red and white) or if you are connecting a computer use the stereo connector (green).

 **NOTE:** Some cable TV boxes may have DVI connectors, but do not support using a DVI connection. For more information, contact your cable TV company.

- 4 Plug in the power cords for the LCD TV display and device and turn the power on.
- 5 Enter the TV Menu and select the **DVI**. For additional information about the **Input Select** menu, see "Input Selection Menu" page 24.

## Using the VGA Connector

 **NOTE:** Only one connector can be used for a computer, either VGA or DVI.



- 1 Turn off the LCD TV display and unplug the power cord.
- 2 Connect the blue VGA cable to your LCD TV display and to your computer.
- 3 Connect the green audio cable to the connector on the LCD TV display and to your computer.
- 4 Plug in the power cords for the LCD TV display and computer and turn the power on.
- 5 Enter the TV Menu and select the **VGA**. For additional information about the **Input Select** menu, see "Input Selection Menu" page 24.

# Your Remote Control

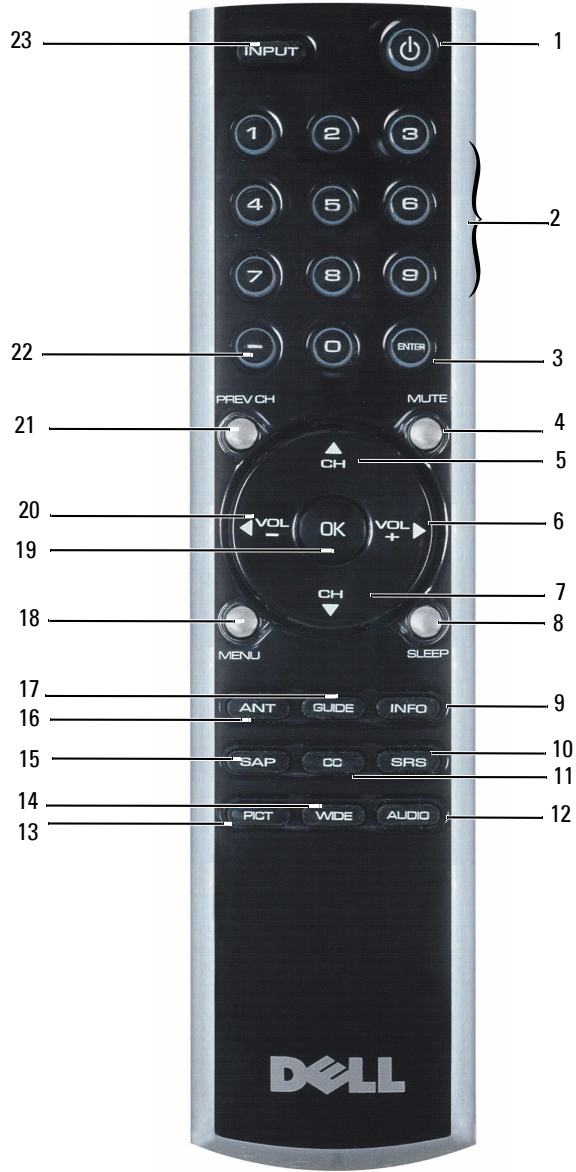
## Installing Batteries

Before you can use your remote control, install two-AAA batteries.

- 1 Slide open the battery cover.
- 2 Install the batteries. Make sure that you match the + and - on the batteries with the + and - symbols in the battery compartment.
- 3 Replace the battery cover.



# Using Your Remote Control



1	Power Button	Turns the LCD TV display on and off.
2	Number buttons	Press to select a channel.
3	Enter	Selects an TV Menu option, confirms a channel selection.
4	Mute	Press to turn the sound on and off.
5	CH (up icon)	Press to view the next channel. In the TV Menu, use the channel button to navigate through the menus in the TV Menu.
6	Vol +	Increases the volume. In the TV Menu, use the volume button to navigate through the menus.
7	CH (down icon)	Press to view the previous channel. In the TV Menu, use the channel button to navigate through the menus in the TV Menu.
8	Sleep	Turns on the sleep timer.
9	INFO	Display information about your TV display (for example, in TV Mode displays the channel you are watching.)
10	SRS	Toggle SRS surround on and off.
11	CC	Cycles through the <b>Closed Caption</b> menu.
12	Audio	Cycles through the preset <b>Audio</b> options.
13	Pict	Cycles through the preset options for the <b>Picture</b> menu.
14	Wide	Cycles through the size (aspect ratio) options from the <b>Picture</b> menu.
15	SAP	Turns on Second Audio Program (SAP).
16	ANT	Selects TV tuner as input source.
17	Guide	Toggle EPG on and off.
18	Menu	Enters and exits the TV Menu main menu.
19	OK	Selects an TV Menu option, confirms a channel selection.
20	Vol -	Decreases the volume. In the TV Menu, use the volume button to navigate through the menus.
21	Prev CH	Returns you to previously viewed channel.
22	—	For setting channels.
23	Input	Enters and exits the <b>Input Select</b> menu.

## Using Your LCD TV Display With a Universal or Learning Remote Control

Preprogrammed universal remote controls can be programmed to control the following functions on your Dell LCD TV display:

- Power
- Channel Up (+)
- Channel Down (-)
- Volume Up (+)
- Volume Down (-)
- Mute
- Input Select



**NOTE:** Future preprogrammed universal remote controls may be able to control more functions.

You can program universal remote controls to work with your Dell LCD TV display in the following ways:

- If the remote control manual lists codes by manufacturer, use the Philips codes.
- If the remote control has a search function, this function may be used to find the correct code.
- If the remote control has a learning function, you can program specific buttons on it from the Dell remote control, in addition to those buttons listed above.



**NOTE:** For additional information, see the documentation that came with your universal or learning remote control.

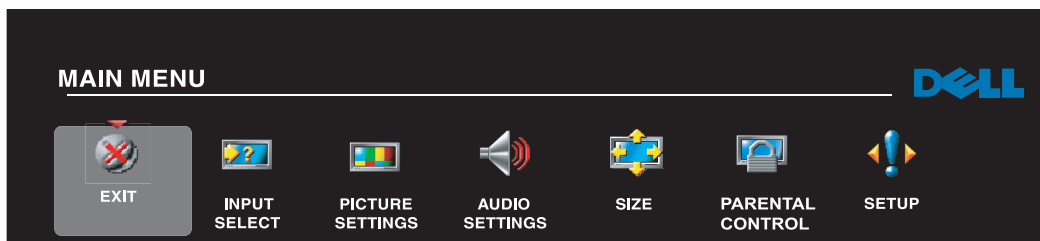
## Using the TV Menu

Your LCD TV display has an TV Menu that allows you to select the proper input source, make adjustments to the image and audio settings and set parental controls.

### Using Your Remote Control With the TV Menu

**NOTE:** You can access and make selections to the TV Menu using the volume and channel buttons on the side panel of the LCD TV display or you can use the remote control. Except where noted, this section describes how to use the TV Menu with the remote control.

- 1 To enter the TV Menu, press the **Menu** button.  
Seven icons appear along the bottom of the screen.



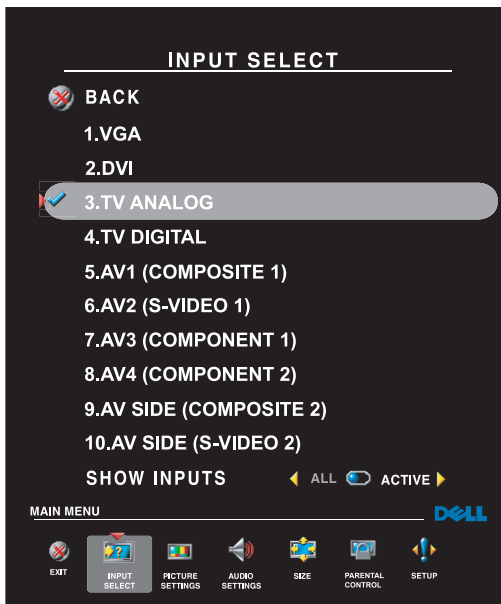
- 2 Use the left and right buttons (volume buttons) to move between the icons.  
The icon appears highlighted as you move through the menu.
  - 3 To select an option, push the **OK** button when the icon is highlighted.
  - 4 A new menu appears for that selected option. Use the up and down buttons (channel buttons) to move through the various settings.
- NOTE:** A red arrow appears next to the setting as you navigate through the options. A check mark appears next to the option that you have selected.
- 5 Use the left and right buttons (volume buttons) and the **OK** button to adjust or select settings.
- NOTE:** You can select **Exit** at any time to return to the main menu.
- 6 After you have made your selections, select **Exit** to return to the main menu.
  - 7 To exit the TV Menu, select the **Exit** icon and press **OK**.

## Selecting Your TV Menu Language

- 1 Press **Menu** to enter the TV Menu.
- 2 Select **Setup**.
- 3 In the **Setup** menu, select **Language** and select the language that you want the TV Menu to appear in.

## Input Select Menu

The **Input Select** menu allows you to choose the proper source based on how you have your LCD TV display and video equipment connected. Press **Input** on the remote to go directly to the **Input Select** menu. You can also press **Menu** and select **Input Select** from the main menu.



**VGA** — Select when your LCD TV display is being used as a computer monitor and you have connected the computer using a VGA cable. See "Bottom View" on page 8 for the location of the VGA connector.

**DVI** — Select when your LCD TV display is being used as a computer monitor and you have connected the computer or when you have connected a device, such as a DVD player using the DVI cable. See "Bottom View" on page 8 for the location of the DVI connector.

**TV Analog** — Select when you have your analog antenna or cable TV box connected to the NTSC/Analog Cable connector. See "Bottom View" on page 8 for the location of the coaxial connector.

**TV Digital** — Select when you have your digital antenna or cable TV box connected to the HDTV/Digital Cable connector. See "Bottom View" on page 8 for the location of the coaxial connector.

**AV1 (Composite 1)** — Select when you have a video device, such as a video game system, connect to the composite connector. See "Bottom View" on page 8 for the location of the composite connector.

**AV2 (S-Video 1)** — Select when you have a video device, such as a VCR, connect to the S-Video connector. See "Bottom View" on page 8 for the location of the S-Video connector.

**AV3 (Component 1)** — Select when you have a video device, such as a DVD player, connected to the component connector. See "Bottom View" on page 8 for the location of the component connector.

**AV4 (Component 2)** — Select when you have a video device, such as a DVD player, connected to the component connector. See "Bottom View" on page 8 for the location of the component connector.

**AV SIDE (Composite 2)** — Select when you have a video device, such as a video game system, connected to the composite connector on the side of the LCD TV display. See "Left Side View" on page 7



for the location of the composite connector.

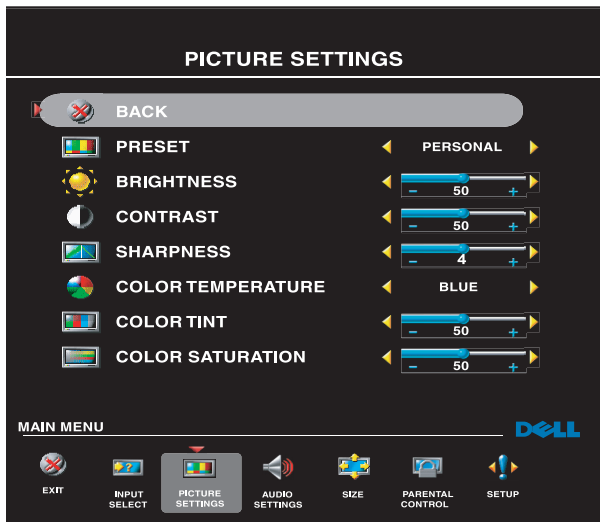
**AV SIDE (S-Video 2)** — Select when you have a video device, such as a VCR, connected to the S-Video connector on the side of the LCD TV display. See "Left Side View" on page 7 for the location of the S-Video connector

**SHOW INPUTS** — Show Inputs allows you to select **Active** or **All**. **Active** automatically searches the connected input sources. The available input sources appear in white and input sources that are not available appear in grey. **All** shows all the input sources and allows you to select all the input sources even if you do not have a device connected.

 **NOTE:** In **TV Menu Settings**, located in the **Setup** menu, you can set the **Input Select** to display the device that you have attached. For example, **AV SIDE (S-VIDEO 2)** would say **DVD** when you view the **Input Select** menu.

## Picture Settings Menu

The **Picture Settings** menu allows you to adjust the appearance of the image including color and brightness.



If you select one of the following preset image settings, the individual settings are automatically updated.

- **Movies**
- **Sports**
- **Weak Signal**
- **Multimedia**

If you select **Personal**, you can adjust the individual settings, such as **Brightness** and **Color**.

The color temperature presets are:

Normal: 6500K

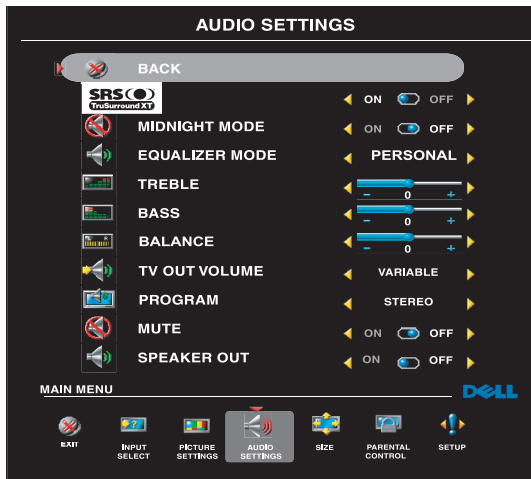
Natural: the native panel temperature

Blue: 9300K

Red: 5700K

## Audio Settings Menu

The Audio Settings menu allows you to set the audio to best fit the type of show you are watching.



**SRS TruSurround XT**— Delivers virtual surround sound over two speakers from any source, which creates a wider sound with deep rich bass.

**Midnight Mode** — Evens out the large volume variations between voice and action scenes.

If you select one of the following preset **Equalizer Mode** settings, the individual audio levels are automatically updated:

- Music
- Theater
- Voice

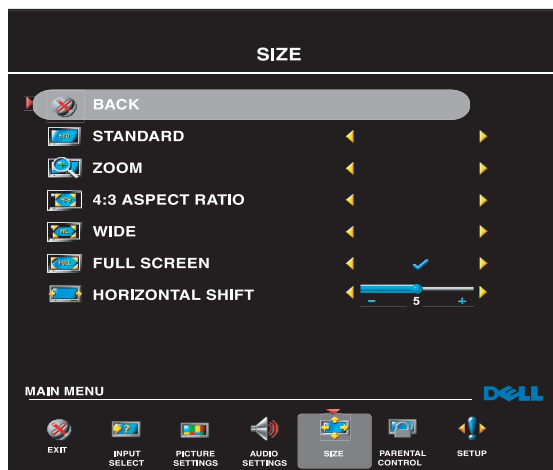
If you select **Personal**, you can adjust the

individual audio levels, such as **Bass** and **Treble**.

Use **Program** to select **Stereo**, **Mono**, or **SAP** (Second Audio Program).

## Size Menu

Size menu allows you to adjust the appearance of the image. Use **Horizontal Shift** to adjust the horizontal placement of the image.



Use the following settings to adjust the aspect ratio:


**Standard** — Best selection for viewing digital HDTV, 16:9 or 22:9 DVD movies.

**Zoom** — Best selection for viewing TV, VCR or 4:3 DVD movie.

**4:3** — Best selection for viewing TV, VCR or 4:3 DVD movie.

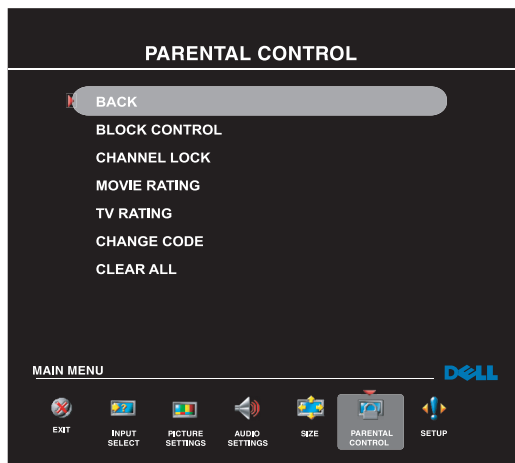
**Wide** — Best selection for viewing digital HDTV, 16:9 and 22:9 DVD movies.

**Full screen** — Best selection for viewing digital HDTV or 16:9 DVD movies.

 **NOTE:** Most DVDs have information about the supported aspect ratio on the case.

# Parental Control


Parental Control allows you to restrict access of inappropriate channels and programs to children.



To enter the **Parental Control** menu, you need an access code. The first time you enter, use access code **3355**. See "Setting an Access Code" on page 27 for information on creating a new access code.

You can set the following options to block content:

- **Channel Lock** — Blocks selected channels
- **Movie Rating** — Blocks movies based on their rating (G, PG, PG-13, R, NC-17, and X)
- **TV Ratings** — Blocks TV shows based on their rating
- **Block Control** — Turns on or off all your parental control settings

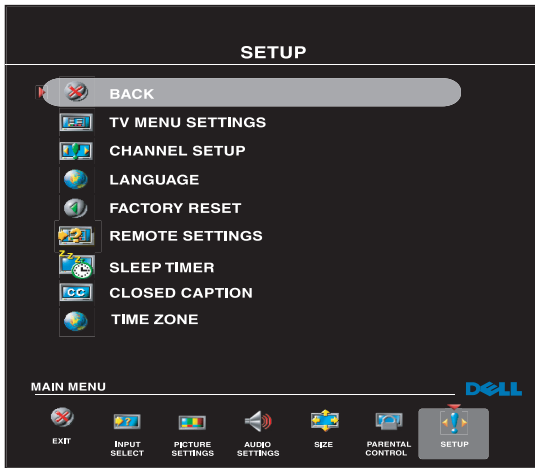
 **NOTE:** You can use **Clear All** to unblock the channels and programs that you have set.

## Setting an Access Code

After you enter the **Parental Control** menu for the first time, you can set your own four-digit access code. If for any reason you lose or forget your access code, you can press channel down and volume decrease simultaneously.

- 1 In the **Parental Control** menu, select **Change Code**.
- 2 Using the number pad on the remote control, enter a new access code.
- 3 Select **Exit**.

## Setup Menu



**Setup** menu allows you to adjust the appearance of the TV Menu, to change the language of the TV Menu (see "Selecting Your TV Menu Language" on page 24) and to restore factory settings.

Use **TV Menu Hold Time** to increase or decrease the amount of time the TV Menu appears. The maximum amount of time is 60 seconds.

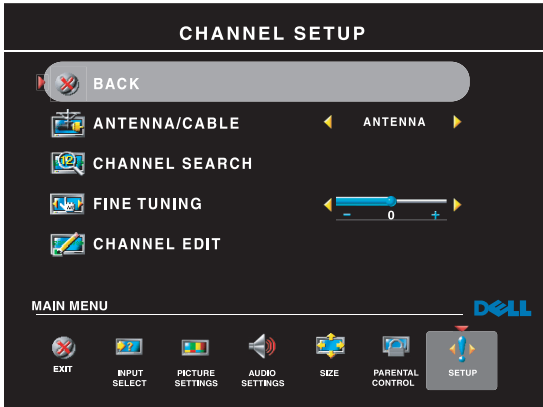
In the **TV Menu Settings** menu you can select **TV Button lock** to lock the TV Menu and the side panel buttons. When this option is enabled, only the power button functions. To unlock the TV Menu and side panel buttons:

1. Press the Menu button on the TV.

A message appears stating that the TV is locked.

2. While the message is on the TV, press the channel up and volume increase button simultaneously.

## Setting Your Cable Channels



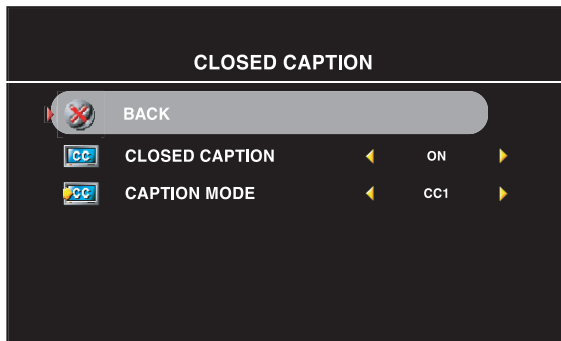
Your TV is set to automatically detect whether you are using an antenna or cable and then set the available channels. Some cable providers use an older cable standard that the TV can not automatically detect. If you have your TV connected but can only view channels 5 and 6, complete the following steps:

- 1 Press the **Menu** button on the remote control, or TV to enter the TV Menu.
- 2 Select **Setup** and then select **Channel Setup**.
- 3 In **Channel Setup**, select **Antenna/Cable**, and then toggle to **Cable**.
- 4 If selecting **Cable** does not resolve the issue, repeat steps 1 through step 3 using each available **Channel Setup** option (**HRC**, **IRC**, and **Antenna**) until you can view all channels.

## Sleep Timer

Sleep Timer allows you to select an increment of time after which the LCD TV display turns off automatically. You can select from 10 minutes to 3 hours.

## Closed Caption



In the **Closed Caption** menu, you can select **On**, **Off**, or **Mute**. If you select **Mute**, CC automatically displays when you use the **Mute** button on the remote control.


You can choose from the following modes:

- CC1 through CC4 and TXT1 through TXT4 (CC1, CC2, and CC4 offer standard Closed Captioning and CC3 provides closed captioning in a secondary language.)

# Troubleshooting Your LCD TV Display

 **CAUTION:** If at any time you see smoke or sparks coming from your TV display, unplug the TV display immediately and contact Dell. Do not try to perform any troubleshooting steps.

## Troubleshooting Tips

 **NOTE:** Some problems may be related to your device. See the documentation for any devices connected to your LCD TV display.

Most problems with your LCD TV display may be caused by not having the correct input source selected. Each connector on the LCD TV display is associated with an input source, which are labeled AV1 through AV SIDE (S-Video 2) in the **Input Select** menu.

- AV1 (Composite 1)— Composite connector on the bottom of the LCD TV display
- AV2 (S-Video 1)— S-Video connector on the bottom of the LCD TV display
- AV3 (Component 1)— Component connector on the bottom of the LCD TV display
- AV4 (Component 2)— Component connector on the bottom of the LCD TV display
- AV SIDE (Composite 2)— Composite connector on the side of the LCD TV display
- AV SIDE (S-Video 2)— S-Video connector on the side of the LCD TV display

You can also select the following input sources:

- TV Analog — NTSC/Analog Cable connector on the bottom of the LCD TV display
- TV Digital — HDTV/Digital Cable connector on the bottom of the LCD TV display
- VGA — VGA connector on the bottom of the LCD TV display
- DVI — DVI connector on the bottom of the LCD TV display

# General Problems

Problem	Possible Solution
Poor picture quality while watching TV and using a device such as a DVD player or a VCR	<ul style="list-style-type: none"><li data-bbox="572 322 1210 435">• Check the aspect ratio settings in the TV Menu. Press the <b>Menu</b> button on the remote control and select <b>Size</b>. For more information on using the TV Menu, see "Using the TV Menu" on page 23.</li><li data-bbox="572 444 1210 682">• Reconnect the device using the same type of connector. For example, if you are using the composite connector on the bottom, try connecting the device to the composite connector on the side of the LCD TV display. See "About Your LCD TV Display" on page 5 for the location of the connectors. After you connect the device, change the input source in the TV Menu. See "Input Select Menu" on page 24 for more information.</li><li data-bbox="572 690 1210 772">• Connect the device using a different connector. For example, if you are experiencing the problem using a composite connector, try using the component connector.</li></ul> <p data-bbox="572 786 1210 868"><b>NOTE:</b> To connect to a different connector, you need the appropriate cables for that connector. See your device documentation for a list of supported connections.</p> <p data-bbox="572 881 1210 963">After you connect the device, change the input source in the TV Menu. See "Input Select Menu" on page 24 for more information.</p> <ul style="list-style-type: none"><li data-bbox="572 977 1210 1029">• Reset the original factory defaults. Press <b>Menu</b> on the remote control, select <b>Setup</b>, and then select <b>Factory Reset</b>.</li><li data-bbox="572 1038 1210 1090">• Adjust the color temperature. Press <b>Menu</b> on the remote control, select <b>Picture</b>, and then select <b>Color Temperature</b>.</li></ul> <p data-bbox="572 1104 1210 1156"><b>NOTE:</b> Some set top boxes offer aspect ratio. See your device documentation for more information.</p>

Problem	Possible Solution
<p>Poor picture quality when using a device connected to the NTSC/Analog(coaxial) or HDTV/Digital(coaxial) connector</p>	<ol style="list-style-type: none"> <li><b>1</b> Ensure LCD TV display is selected as the input source in the <b>Input Select</b> menu. See "Input Select Menu" on page 24 for more information.</li> <li><b>2</b> Press <b>Menu</b> on the remote control, select <b>Setup</b>, and then select <b>Channel Setup</b>. This resets the channels on your remote.</li> <li><b>3</b> Check the aspect ratio settings in the TV Menu. Press the <b>Menu</b> button on the remote control and select <b>Size</b>. For more information on using the TV Menu, see "Using the TV Menu" on page 23.</li> <li><b>4</b> Reset the original factory defaults. Press <b>Menu</b> on the remote control, select <b>Setup</b>, and then select <b>Factory Reset</b>.</li> <li><b>5</b> Adjust the color temperature. Press <b>Menu</b> on the remote control, select <b>Picture</b>, and then select <b>Color Temperature</b>.</li> <li><b>6</b> The problem may be with your device, contact your service provider.</li> </ol>
<p>Nothing appears on my LCD TV display</p>	<ol style="list-style-type: none"> <li><b>1</b> Ensure the LCD TV display is turned on.</li> <li><b>2</b> Verify that all the cables are properly connected to the LCD TV display, including the power cable.</li> <li><b>3</b> Check to see if there is a blue or amber light on the lower, right-hand corner of the LCD TV display. A blue light indicates the LCD TV display is on. An amber light means the LCD TV display is in power save mode.</li> <li><b>4</b> Ensure the proper source is selected in the <b>Input Select</b> menu. See "Input Select Menu" on page 24 for more information.</li> <li><b>5</b> Reconnect any devices that are currently connected to the LCD TV display. If you are using multiple devices, connect and test one device at a time.</li> <li><b>6</b> Connect another device that you know is working properly.</li> <li><b>7</b> Reset the original factory defaults. Press <b>Menu</b> on the remote control, select <b>Setup</b>, and then select <b>Factory Reset</b>.</li> </ol>



Problem	Possible Solution
No sound	<ol style="list-style-type: none"> <li><b>1</b> Ensure mute is not turned on. Pressing the <b>Mute</b> button on the remote control turns the mute function on and off.</li> <li><b>2</b> If only certain LCD TV channels do not have sound, then you need to correct the <b>Input Select</b> menu in the TV Menu (see "Input Select Menu" on page 24).</li> <li><b>3</b> Verify that the audio cables are firmly connected to both the audio input connectors on your LCD TV display and audio output connectors on your devices. Ensure that the cable colors match the connectors colors.</li> <li><b>4</b> Also, ensure that the audio cables are connected to the same row as the video cables. See "About Your LCD TV Display" on page 5 for the location of the connectors.</li> <li><b>5</b> Reconnect the device using the same type of connector. For example, if you are using the composite connector on the bottom, try connecting the device to the composite connector on the side of the LCD TV display. See "About Your LCD TV Display" on page 5 for the location of the connectors. After you connect the device, change the input source in the TV Menu. See "Input Select Menu" on page 24 for more information.</li> <li><b>6</b> Connect the device using a different connector. For example, if you are experiencing the problem using a composite connector, try using the component connector.</li> </ol> <p><b>NOTE:</b> To connect to a different connector, you need the appropriate cables for that connector. See your device documentation for a list of supported connections. After you connect the device, change the input source in the TV Menu. See "Input Select Menu" on page 24 for more information.</p> <ol style="list-style-type: none"> <li><b>7</b> Test the device on a different TV.</li> </ol>
Double image or no image with DVD	<p>Turn off the progressive scan on the DVD player. Your Dell™ LCD TV display offers built-in deinterlacer that is equal to or better quality than the deinterlacer on your DVD player. For more information about progressive scan on your DVD player, see the documentation for your DVD player</p>
Picture is too dim or too bright	<p>Update the color settings in the TV Menu. Press <b>Menu</b> on the remote control and select Picture Settings.</p>
The screen is not centered correctly	<ol style="list-style-type: none"> <li><b>1</b> Update the size settings in the TV Menu. Press <b>Menu</b> on the remote control and select <b>Size</b>.</li> <li><b>2</b> Reset the original factory defaults. Press <b>Menu</b> on the remote control, select <b>Setup</b>, and then select <b>Factory Reset</b>.</li> </ol>

Problem	Possible Solution
Screen has one or more lines	<ol style="list-style-type: none"> <li><b>1</b> Check the aspect ratio settings in the TV Menu. Press the <b>Menu</b> button on the remote control and select <b>Size</b>. For more information on using the TV Menu, see "Using the TV Menu" on page 23.</li> <li><b>2</b> Ensure the proper source is selected in the <b>Input Select</b> menu. See "Input Select Menu" on page 24 for more information.</li> <li><b>3</b> Try connecting a different device. Ensure that you properly connect the cables and update the input source in the TV Menu.</li> <li><b>4</b> Update the size settings in the TV Menu. Press <b>Menu</b> on the remote control and select <b>Size</b>.</li> <li><b>5</b> Reset the original factory defaults. Press <b>Menu</b> on the remote control, select <b>Setup</b>, and then select <b>Factory Reset</b>.</li> </ol>
The side panel buttons do not work	<p>Check the TV Menu to see if the buttons have been locked. Press <b>Menu</b> on your remote control, select <b>Setup</b>.</p> <p>Use the side panel buttons to unlock the TV Menu and side panel buttons:</p> <ol style="list-style-type: none"> <li><b>1</b> Press the Menu button. A message appears stating that the TV Menu and buttons are locked.</li> <li><b>2</b> While the message is on the screen, press the volume increase and channel up buttons on the side panel simultaneously. A message appears stating that the TV Menu and buttons are unlocked.</li> </ol>
The picture is too small	<ol style="list-style-type: none"> <li><b>1</b> Adjust the size settings. Press <b>Menu</b> on the remote control, and select <b>Size</b>.</li> <li><b>2</b> This may be a problem with your device. See the documentation for the device.</li> </ol>

## TV Menu Messages

While using your LCD TV display, the following messages may appear.

Message	Possible Solution
Auto Adjust	No action required, the LCD TV display is performing an auto adjustment.
Out of Range	Check the optimal resolution settings. You may need to download a new video driver. For more information, go to <a href="http://support.dell.com">support.dell.com</a> .
No Video Input	<ol style="list-style-type: none"><li>1 Check that all cables are properly connected.</li><li>2 Ensure the proper source is selected in the <b>Input Select</b> menu. See "Input Select Menu" on page 24 for more information.</li></ol>
TV Button Lock	To unlock, press <b>Menu</b> on your remote control, select <b>Setup</b> . Use the side panel buttons to unlock the TV Menu and side panel buttons: <ol style="list-style-type: none"><li>1 Press the Menu button. A message appears stating that the TV Menu and buttons are locked.</li><li>2 While the message is on the screen, press the volume decrease and channel up buttons on the side panel simultaneously. A message appears stating that the TV Menu and buttons are unlocked.</li></ol>
In Power Save Mode Press any key on keyboard or move mouse	If you have a computer connected to the LCD TV display and there is no signal detected, the LCD TV display goes in to sleep mode. The power light is amber when the LCD TV display is in sleep mode. Press any key on the keyboard or move the mouse to wake the LCD TV display.
In Power Save Mode Please Check Video Signal	If you are using a video device and it has been inactive for 30 minutes the LCD TV display goes in to power save mode. The power light is amber when the LCD TV display is in power save mode.
Self Test	Appears for computer source when there is nothing plugged in. Select VGA or DVI from Input Select menu and nothing is plugged in. Plug a computer in to the VGA or DVI.

## Remote Control Problems

Problem	Possible Solution
The LCD TV display does not respond when using the remote control	<ol style="list-style-type: none"> <li>1 Point the remote control directly at the lower right corner of the LCD TV display. Be sure that nothing is blocking the front of the LCD TV display. For the location of the IR, see "Front View" on page 5.</li> <li>2 Verify that the batteries are properly installed.</li> <li>3 If the batteries are old, install new batteries.</li> </ol> <p><b>NOTE:</b> Bright lights or other infrared devices may interfere with your remote control and IR on the LCD TV display.</p>

## Using the Self-Test Feature When Your LCD TV Display is Connected to Your Computer

When your computer is connected to the LCD TV display through DVI or VGA connector you can use the self-test feature to check whether your LCD TV display is functioning properly. If your LCD TV display and computer are properly connected but the LCD TV display screen remains dark, run the LCD TV display self-test by performing the following steps:

- 1 Turn off both your computer and the LCD TV display.
- 2 Unplug the video cable from the back of the computer.
- 3 Turn on the LCD TV display.

If the LCD TV display cannot sense a video signal and is working correctly, the floating "Dell - Self-Test Feature Check" dialog box appears on the screen (against a black background).

While in self-test mode, the power light remains blue and the self-test pattern scrolls through the screen continually. This box also appears during normal system operation if the video cable becomes disconnected or damaged.

- 4 Turn off your LCD TV display and reconnect the video cable; then turn on both your computer and the LCD TV display. If your LCD TV display screen remains blank, the problem may be with your computer or graphic card.

See your computer documentation for more information.

## Problems When Using the LCD TV Display as a Monitor

 **NOTE:** You can only connect your computer to the LCD TV display using a VGA connector.

Problem	Possible Solution
The picture is off-centered or too small	<ol style="list-style-type: none"><li>1 Use <b>Auto Adjust</b> to check the <b>Image Settings</b>. Press <b>Menu</b> to enter the TV Menu, select <b>Image Settings</b>, and then select <b>Auto Adjust</b>.</li><li>2 Check the optimal resolution settings. You may need to download a new video driver. For more information, go to <a href="http://support.dell.com">support.dell.com</a>.</li></ol> <p><b>NOTE:</b> Some older video cards may not support the resolution settings for the LCD TV display.</p>
No audio	<ol style="list-style-type: none"><li>1 Ensure the green audio cable is connected to audio connector on the LCD TV display and on the computer. For the location of the connector on the LCD TV display, see "Using the VGA Connector" on page 18. See your computer documentation for the location of connectors on your computer. Do not connect the audio cable to the headphone jack.</li><li>2 Ensure the volume on the computer is not muted.</li><li>3 Verify that sound on your computer is working by checking the speakers. See your computer documentation for information on troubleshooting your computer.</li><li>4 Disconnect the LCD TV display from the computer and test to see if the LCD TV display volume works.</li></ol>
No video	<p><b>NOTE:</b> If you see a self-test, it means there is a problem with your video card or you are using the wrong input source.</p> <ol style="list-style-type: none"><li>1 Ensure the LCD TV display is turned on.</li><li>2 Verify that all the cables are properly connected to the LCD TV display, including the power cable.</li><li>3 Check to see if there is a blue or amber light on the lower, right-hand corner of the LCD TV display. A blue light indicates the LCD TV display is on. An amber light, means the LCD TV display is in power save mode.</li><li>4 Ensure <b>VGA</b> is selected in the <b>Input Select</b> menu. See "Input Select Menu" on page 24 for more information.</li><li>5 Reconnect the computer.</li><li>6 Connect another device that you know is working properly.</li><li>7 Reset the original factory defaults. Press <b>Menu</b> on the remote control, select <b>Setup</b>, and then select <b>Factory Reset</b>.</li></ol>

## Specifications for Your LCD TV Display

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### General

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Model number	W2607C
Display type	TFT COLOR Premium LCD
Screen size	26 inch panel (26-inch viewable image size)
Viewable area	575.77 x 323.71 mm (22.67 inches x 12.74 inches)
Image aspect ratio	Wide screen 16:9 resolution 16:9 aspect ratio
Brightness (typical)	500 nits (typical)
Contrast Ratio	600:1 (typical)
Response time	8ms (typical)
Video Display Capabilities	480i 480p 720p 1080i 576i (where available) 576p (where available)
Additional Features:	
SAP capable	Yes
CC capable	Yes
Parental control capable	Yes

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**Physical Dimension**

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Display (with stand)	477 x 826 x 205 mm 18.78" x 32.52" x 8.07"
Display (no stand)	404 x 826 x 108 mm
With Speakers	Non-detachable
Weight (with stand)	14.5 kg/31.97 lbs (est)
Tilt	-5/+20 degrees
Swivel	+/- 45 degrees
Native Resolution	1366 x 768 (WXGA)
HDTV Capable	Yes

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**Tuner**

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Number of Tuners	two (analog+digital)
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**Viewing Angle**

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Horizontal	+/- 85 degrees
Vertical	+/- 85 degrees

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**Inputs**

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## Video

Composite (CVBS)	two (side+bottom)
S-Video	two (side+bottom)
Component	two (bottom)
TV In (coaxial)	two (bottom)
Audio (L+R)	six pairs
DVI (for use with a video device)	one (bottom)

## Computer

VGA (for use as computer monitor)	one (bottom)
DVI (for use as computer monitor)	one (bottom)
Audio (PC)	one (bottom)

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**Outputs**

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## Video

Composite (CVBS)	one (bottom)
Audio (L+R)	one pair
Headphone	one (side)

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**Audio**

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Effects	SRS TruSurround XT Midnight Mode
Speakers (integrated)	15 watts/channel 15+15 watts total



## Contacting Dell

To contact Dell electronically, you can access the following websites:

- [www.dell.com](http://www.dell.com)
- [support.dell.com](http://support.dell.com) (support)

For specific web addresses for your country, find the appropriate country section in the table below.



**NOTE:** Toll-free numbers are for use within the country for which they are listed.



**NOTE:** In certain countries, support specific to Dell XPS™ portable computers is available at a separate telephone number listed for participating countries. If you do not see a telephone number listed that is specific for XPS portable computers, you may contact Dell through the support number listed and your call will be routed appropriately.

When you need to contact Dell, use the electronic addresses, telephone numbers, and codes provided in the following table. If you need assistance in determining which codes to use, contact a local or an international operator.

<b>Country (City) International Access Code Country Code City Code</b>	<b>Department Name or Service Area, Website and E-Mail Address</b>	<b>Area Codes, Local Numbers, and Toll-Free Numbers</b>
Anguilla	General Support	toll-free: 800-335-0031
Antigua and Barbuda	General Support	1-800-805-5924
Argentina (Buenos Aires)	Website: <a href="http://www.dell.com.ar">www.dell.com.ar</a>	
International Access Code: 00	E-mail: <a href="mailto:us_latin_services@dell.com">us_latin_services@dell.com</a>	
Country Code: 54	E-mail for desktop and portable computers: <a href="mailto:la-techsupport@dell.com">la-techsupport@dell.com</a>	
City Code: 11	E-mail for servers and EMC® storage products: <a href="mailto:la_enterprise@dell.com">la_enterprise@dell.com</a>	
	Customer Care	toll-free: 0-800-444-0730
	Hardware and Warranty Support	toll-free: 0-800-444-0733
	Hardware And Warranty Support Services	toll-free: 0-800-444-0724
	Sales	0-810-444-3355

<b>Country (City) International Access Code Country Code City Code</b>	<b>Department Name or Service Area, Website and E-Mail Address</b>	<b>Area Codes, Local Numbers, and Toll-Free Numbers</b>
Aruba	General Support	toll-free: 800-1578
Australia (Sydney)	Website: support.ap.dell.com	
International Access Code: 0011	E-mail: support.ap.dell.com/contactus	
Country Code: 61	General Support	13DELL-133355
City Code: 2		
Austria (Vienna)	Website: support.euro.dell.com	
International Access Code: 900	E-mail: tech_support_central_europe@dell.com	
Country Code: 43	Home/Small Business Sales	0820 240 530 00
City Code: 1	Home/Small Business Fax	0820 240 530 49
	Home/Small Business Customer Care	0820 240 530 14
	Preferred Accounts/Corporate Customer Care	0820 240 530 16
	Support for XPS portable computers only	0820 240 530 81
	Home/Small Business Support for all other Dell computers	0820 240 530 14
	Preferred Accounts/Corporate Support	0660 8779
	Switchboard	0820 240 530 00
Bahamas	General Support	toll-free: 1-866-278-6818
Barbados	General Support	1-800-534-3066
Belgium (Brussels)	Website: support.euro.dell.com	
International Access Code: 00	Hardware And Warranty Support for XPS portable computers only	02 481 92 96
Country Code: 32	Hardware And Warranty Support for all other Dell computers	02 481 92 88
City Code: 2	Hardware And Warranty Support Fax	02 481 92 95
	Customer Care	02 713 15 65
	Corporate Sales	02 481 91 00
	Fax	02 481 92 99
	Switchboard	02 481 91 00
Bermuda	General Support	1-800-342-0671
Bolivia	General Support	toll-free: 800-10-0238

<b>Country (City) International Access Code Country Code City Code</b>	<b>Department Name or Service Area, Website and E-Mail Address</b>	<b>Area Codes, Local Numbers, and Toll-Free Numbers</b>
<b>Brazil</b> International Access Code: 00 Country Code: 55 City Code: 51	Website: <a href="http://www.dell.com/br">www.dell.com/br</a> Customer Support, Hardware and Warranty Support Hardware and Warranty Support Fax Customer Care Fax Sales	0800 90 3355 51 481 5470 51 481 5480 0800 90 3390
<b>British Virgin Islands</b>	General Support	toll-free: 1-866-278-6820
<b>Brunei</b> Country Code: 673	Hardware and Warranty Support (Penang, Malaysia) Customer Care (Penang, Malaysia) Transaction Sales (Penang, Malaysia)	604 633 4966 604 633 4888 604 633 4955
<b>Canada (North York, Ontario)</b> International Access Code: 011	Online Order Status: <a href="http://www.dell.ca/ostatus">www.dell.ca/ostatus</a> AutoTech (automated Hardware and Warranty Support) Customer Service (Home Sales/Small Business) Customer Service (med./large business, government) Customer Service (printers, projectors, televisions, handhelds, digital jukebox, and wireless) Hardware Warranty Support (Home Sales/Small Business) Hardware Warranty Support (med./large bus., government) Hardware Warranty Support (printers, projectors, televisions, handhelds, digital jukebox, and wireless) Sales (Home Sales/Small Business) Sales (med./large bus., government) Spare Parts Sales & Extended Service Sales	toll-free: 1-800-247-9362 toll-free: 1-800-847-4096 toll-free: 1-800-326-9463 toll-free: 1-800-847-4096 toll-free: 1-800-906-3355 toll-free: 1-800-387-5757 1-877-335-5767 toll-free: 1-800-387-5752 toll-free: 1-800-387-5755 1 866 440 3355
<b>Cayman Islands</b>	General Support	1-800-805-7541
<b>Chile (Santiago)</b> Country Code: 56 City Code: 2	Sales and Customer Support	toll-free: 1230-020-4823

<b>Country (City) International Access Code Country Code City Code</b>	<b>Department Name or Service Area, Website and E-Mail Address</b>	<b>Area Codes, Local Numbers, and Toll-Free Numbers</b>
China (Xiamen) Country Code: 86 City Code: 592	Hardware and Warranty Support website: <a href="http://support.dell.com.cn">support.dell.com.cn</a> Hardware and Warranty Support E-mail: <a href="mailto:cn_support@dell.com">cn_support@dell.com</a> Customer Care E-mail: <a href="mailto:customer_cn@dell.com">customer_cn@dell.com</a>	
	Hardware and Warranty Support Fax	592 818 1350
	Hardware and Warranty Support (Dell™ Dimension™ and Inspiron)	toll-free: 800 858 2968
	Hardware and Warranty Support (OptiPlex™, Latitude™, and Dell Precision™)	toll-free: 800 858 0950
	Hardware and Warranty Support (servers and storage)	toll-free: 800 858 0960
	Hardware and Warranty Support (projectors, PDAs, switches, routers, and so on)	toll-free: 800 858 2920
	Hardware and Warranty Support (printers)	toll-free: 800 858 2311
	Customer Care	toll-free: 800 858 2060
	Customer Care Fax	592 818 1308
	Home and Small Business	toll-free: 800 858 2222
	Preferred Accounts Division	toll-free: 800 858 2557
	Large Corporate Accounts GCP	toll-free: 800 858 2055
	Large Corporate Accounts Key Accounts	toll-free: 800 858 2628
	Large Corporate Accounts North	toll-free: 800 858 2999
	Large Corporate Accounts North Government and Education	toll-free: 800 858 2955
	Large Corporate Accounts East	toll-free: 800 858 2020
	Large Corporate Accounts East Government and Education	toll-free: 800 858 2669
	Large Corporate Accounts Queue Team	toll-free: 800 858 2572
	Large Corporate Accounts South	toll-free: 800 858 2355
	Large Corporate Accounts West	toll-free: 800 858 2811
	Large Corporate Accounts Spare Parts	toll-free: 800 858 2621
Colombia	General Support	980-9-15-3978
Costa Rica	General Support	0800-012-0435

<b>Country (City) International Access Code Country Code City Code</b>	<b>Department Name or Service Area, Website and E-Mail Address</b>	<b>Area Codes, Local Numbers, and Toll-Free Numbers</b>
Czech Republic (Prague) International Access Code: 00 Country Code: 420	Website: <a href="http://support.euro.dell.com">support.euro.dell.com</a>	
	E-mail: <a href="mailto:czech_dell@dell.com">czech_dell@dell.com</a>	
	Hardware and Warranty Support	22537 2727
	Customer Care	22537 2707
	Fax	22537 2714
	Hardware and Warranty Fax	22537 2728
	Switchboard	22537 2711
Denmark (Copenhagen) International Access Code: 00 Country Code: 45	Website: <a href="http://support.euro.dell.com">support.euro.dell.com</a>	
	Hardware and Warranty Support for XPS portable computers only	7010 0074
	Hardware and Warranty Support for all other Dell computers	7023 0182
	Customer Care (Relational)	7023 0184
	Home/Small Business Customer Care	3287 5505
	Switchboard (Relational)	3287 1200
	Switchboard Fax (Relational)	3287 1201
	Switchboard (Home/Small Business)	3287 5000
	Switchboard Fax (Home/Small Business)	3287 5001
Dominica	General Support	toll-free: 1-866-278-6821
Dominican Republic	General Support	1-800-148-0530
Ecuador	General Support	toll-free: 999-119
El Salvador	General Support	01-899-753-0777
Finland (Helsinki) International Access Code: 990 Country Code: 358 City Code: 9	Website: <a href="http://support.euro.dell.com">support.euro.dell.com</a>	
	Hardware and Warranty Support	09 253 313 60
	Customer Care	09 253 313 38
	Fax	09 253 313 99
	Switchboard	09 253 313 00

<b>Country (City) International Access Code Country Code City Code</b>	<b>Department Name or Service Area, Website and E-Mail Address</b>	<b>Area Codes, Local Numbers, and Toll-Free Numbers</b>	
France (Paris) (Montpellier) International Access Code: 00 Country Code: 33 City Codes: (1) (4)	Website: support.euro.dell.com		
	<b>Home and Small Business</b>		
	Hardware and Warranty Support for XPS portable computers only	0825 387 129	
	Hardware and Warranty Support for all other Dell computers	0825 387 270	
	Customer Care	0825 823 833	
	Switchboard	0825 004 700	
	Switchboard (calls from outside of France)	04 99 75 40 00	
	Sales	0825 004 700	
	Fax	0825 004 701	
	Fax (calls from outside of France)	04 99 75 40 01	
	<b>Corporate</b>		
	Hardware and Warranty Support	0825 004 719	
	Customer Care	0825 338 339	
	Switchboard	01 55 94 71 00	
	Sales	01 55 94 71 00	
Fax	01 55 94 71 01		
Germany (Langen)	Website: support.euro.dell.com		
	E-mail: tech_support_central_europe@dell.com		
	International Access Code: 00		
	Country Code: 49	Hardware and Warranty Support for XPS portable computers only	06103 766-7222
	City Code: 6103	Hardware and Warranty Support for all other Dell computers	06103 766-7200
	Home/Small Business Customer Care	0180-5-224400	
	Global Segment Customer Care	06103 766-9570	
	Preferred Accounts Customer Care	06103 766-9420	
	Large Accounts Customer Care	06103 766-9560	
Public Accounts Customer Care	06103 766-9555		
Switchboard	06103 766-7000		

<b>Country (City) International Access Code Country Code City Code</b>	<b>Department Name or Service Area, Website and E-Mail Address</b>	<b>Area Codes, Local Numbers, and Toll-Free Numbers</b>
<b>Greece</b>	Website: <a href="http://support.euro.dell.com">support.euro.dell.com</a>	
International Access Code: 00	Hardware and Warranty Support	00800-44 14 95 18
Country Code: 30	Gold Service Hardware and Warranty Support	00800-44 14 00 83
	Switchboard	2108129810
	Gold Service Switchboard	2108129811
	Sales	2108129800
	Fax	2108129812
<b>Grenada</b>	General Support	toll-free: 1-866-540-3355
<b>Guatemala</b>	General Support	1-800-999-0136
<b>Guyana</b>	General Support	toll-free: 1-877-270-4609
<b>Hong Kong</b>	Website: <a href="http://support.ap.dell.com">support.ap.dell.com</a>	
International Access Code: 001	Hardware and Warranty Support E-mail: <a href="mailto:apsupport@dell.com">apsupport@dell.com</a>	
Country Code: 852	Hardware and Warranty Support (Dimension and Inspiron)	2969 3188
	Hardware and Warranty Support (OptiPlex, Latitude, and Dell Precision)	2969 3191
	Hardware and Warranty Support (PowerApp™, PowerEdge™, PowerConnect™, and PowerVault™)	2969 3196
	Customer Care	3416 0910
	Large Corporate Accounts	3416 0907
	Global Customer Programs	3416 0908
	Medium Business Division	3416 0912
	Home and Small Business Division	2969 3105
<b>India</b>	E-mail: <a href="mailto:india_support_desktop@dell.com">india_support_desktop@dell.com</a> <a href="mailto:india_support_notebook@dell.com">india_support_notebook@dell.com</a> <a href="mailto:india_support_Server@dell.com">india_support_Server@dell.com</a>	
	Hardware And Warranty Support	1600338045 and 1600448046
	Sales (Large Corporate Accounts)	1600 33 8044
	Sales (Home and Small Business)	1600 33 8046

<b>Country (City) International Access Code Country Code City Code</b>	<b>Department Name or Service Area, Website and E-Mail Address</b>	<b>Area Codes, Local Numbers, and Toll-Free Numbers</b>
<b>Ireland (Cherrywood)</b>	Website: <a href="http://support.euro.dell.com">support.euro.dell.com</a>	
International Access Code: 16	E-mail: <a href="mailto:dell_direct_support@dell.com">dell_direct_support@dell.com</a>	
Country Code: 353	Hardware and Warranty Support for XPS portable computers only	1850 200 722
City Code: 1	Hardware and Warranty Support for all other Dell computers	1850 543 543
	U.K. Hardware and Warranty Support (dial within U.K. only)	0870 908 0800
	Home User Customer Care	01 204 4014
	Small Business Customer Care	01 204 4014
	U.K. Customer Care (dial within U.K. only)	0870 906 0010
	Corporate Customer Care	1850 200 982
	Corporate Customer Care (dial within U.K. only)	0870 907 4499
	Ireland Sales	01 204 4444
	U.K. Sales (dial within U.K. only)	0870 907 4000
	Fax/Sales Fax	01 204 0103
	Switchboard	01 204 4444
<b>Italy (Milan)</b>	Website: <a href="http://support.euro.dell.com">support.euro.dell.com</a>	
International Access Code: 00	<b>Home and Small Business</b>	
Country Code: 39	Hardware and Warranty Support	02 577 826 90
City Code: 02	Customer Care	02 696 821 14
	Fax	02 696 821 13
	Switchboard	02 696 821 12
	<b>Corporate</b>	
	Hardware and Warranty Support	02 577 826 90
	Customer Care	02 577 825 55
	Fax	02 575 035 30
	Switchboard	02 577 821
<b>Jamaica</b>	General Support (dial from within Jamaica only)	1-800-682-3639



<b>Country (City) International Access Code Country Code City Code</b>	<b>Department Name or Service Area, Website and E-Mail Address</b>	<b>Area Codes, Local Numbers, and Toll-Free Numbers</b>
Japan (Kawasaki)	Website: <a href="http://support.jp.dell.com">support.jp.dell.com</a>	
International Access Code: 001	Hardware And Warranty Support (servers)	toll-free: 0120-198-498
Country Code: 81	Hardware And Warranty Support outside of Japan (servers)	81-44-556-4162
City Code: 44	Hardware And Warranty Support (Dimension and Inspiron)	toll-free: 0120-198-226
	Hardware And Warranty Support outside of Japan (Dimension and Inspiron)	81-44-520-1435
	Hardware And Warranty Support (Dell Precision, OptiPlex, and Latitude)	toll-free:0120-198-433
	Hardware And Warranty Support outside of Japan (Dell Precision, OptiPlex, and Latitude)	81-44-556-3894
	Hardware And Warranty Support (PDAs, projectors, printers, routers)	toll-free: 0120-981-690
	Hardware And Warranty Support outside of Japan (PDAs, projectors, printers, routers)	81-44-556-3468
	Faxbox Service	044-556-3490
	24-Hour Automated Order Service	044-556-3801
	Customer Care	044-556-4240
	Business Sales Division (up to 400 employees)	044-556-1465
	Preferred Accounts Division Sales (over 400 employees)	044-556-3433
	Large Corporate Accounts Sales (over 3500 employees)	044-556-3430
	Public Sales (government agencies, educational institutions, and medical institutions)	044-556-1469
	Global Segment Japan	044-556-3469
	Individual User	044-556-1760
	Switchboard	044-556-4300

<b>Country (City) International Access Code Country Code City Code</b>	<b>Department Name or Service Area, Website and E-Mail Address</b>	<b>Area Codes, Local Numbers, and Toll-Free Numbers</b>
<b>Korea (Seoul)</b>	E-mail: <a href="mailto:krsupport@dell.com">krsupport@dell.com</a>	
International Access Code: 001	Support	toll-free: 080-200-3800
Country Code: 82	Support (Dimension, PDA, Electronics and Accessories)	toll-free: 080-200-3801
City Code: 2	Sales	toll-free: 080-200-3600
	Fax	2194-6202
	Switchboard	2194-6000
<b>Latin America</b>	Customer Hardware and Warranty Support (Austin, Texas, U.S.A.)	512 728-4093
	Customer Service (Austin, Texas, U.S.A.)	512 728-3619
	Fax (Hardware and Warranty Support and Customer Service) (Austin, Texas, U.S.A.)	512 728-3883
	Sales (Austin, Texas, U.S.A.)	512 728-4397
	SalesFax (Austin, Texas, U.S.A.)	512 728-4600 or 512 728-3772
<b>Luxembourg</b>	Website: <a href="http://support.euro.dell.com">support.euro.dell.com</a>	
International Access Code: 00	Support	342 08 08 075
Country Code: 352	Home/Small Business Sales	+32 (0)2 713 15 96
	Corporate Sales	26 25 77 81
	Customer Care	+32 (0)2 481 91 19
	Fax	26 25 77 82
<b>Macao</b>	Hardware and Warranty Support	toll-free: 0800 105
Country Code: 853	Customer Service (Xiamen, China)	34 160 910
	Transaction Sales (Xiamen, China)	29 693 115

<b>Country (City) International Access Code Country Code City Code</b>	<b>Department Name or Service Area, Website and E-Mail Address</b>	<b>Area Codes, Local Numbers, and Toll-Free Numbers</b>
Malaysia (Penang)	Website: <a href="http://support.ap.dell.com">support.ap.dell.com</a>	
International Access Code: 00	Hardware And Warranty Support (Dell Precision, OptiPlex, and Latitude)	toll-free: 1 800 880 193
Country Code: 60	Hardware And Warranty Support (Dimension, Inspiron, and Electronics and Accessories)	toll-free: 1 800 881 306
City Code: 4	Hardware And Warranty Support (PowerApp, PowerEdge, PowerConnect, and PowerVault)	toll-free: 1800 881 386
	Customer Care	toll-free: 1800 881 306 (option 6)
	Transaction Sales	toll-free: 1 800 888 202
	Corporate Sales	toll-free: 1 800 888 213
<b>Mexico</b>	Customer Hardware And Warranty Support	001-877-384-8979
International Access Code: 00		or 001-877-269-3383
Country Code: 52	Sales	50-81-8800 or 01-800-888-3355
	Customer Service	001-877-384-8979 or 001-877-269-3383
	Main	50-81-8800 or 01-800-888-3355
<b>Montserrat</b>	General Support	toll-free: 1-866-278-6822
<b>Netherlands Antilles</b>	General Support	001-800-882-1519

<b>Country (City) International Access Code Country Code City Code</b>	<b>Department Name or Service Area, Website and E-Mail Address</b>	<b>Area Codes, Local Numbers, and Toll-Free Numbers</b>
<b>Netherlands (Amsterdam)</b>	Website: <a href="http://support.euro.dell.com">support.euro.dell.com</a>	
International Access Code: 00	Hardware and Warranty Support for XPS portable computers only	020 674 45 94
Country Code: 31	Hardware and Warranty Support for all other Dell computers	020 674 45 00
City Code: 20	Hardware and Warranty Support Fax	020 674 47 66
	Home/Small Business Customer Care	020 674 42 00
	Relational Customer Care	020 674 4325
	Home/Small Business Sales	020 674 55 00
	Relational Sales	020 674 50 00
	Home/Small Business Sales Fax	020 674 47 75
	Relational Sales Fax	020 674 47 50
	Switchboard	020 674 50 00
	Switchboard Fax	020 674 47 50
<b>New Zealand</b>	Website: <a href="http://support.ap.dell.com">support.ap.dell.com</a>	
International Access Code: 00	E-mail: <a href="mailto:support.ap.dell.com/contactus">support.ap.dell.com/contactus</a>	
Country Code: 64	General Support	0800 441 567
<b>Nicaragua</b>	General Support	001-800-220-1006
<b>Norway (Lysaker)</b>	Website: <a href="http://support.euro.dell.com">support.euro.dell.com</a>	
International Access Code: 00	Hardware and Warranty Support for XPS portable computers only	815 35 043
Country Code: 47	Hardware and Warranty Support for all other Dell products	671 16882
	Relational Customer Care	671 17575
	Home/Small Business Customer Care	23162298
	Switchboard	671 16800
	Fax Switchboard	671 16865
<b>Panama</b>	General Support	001-800-507-0962
<b>Peru</b>	General Support	0800-50-669

<b>Country (City) International Access Code Country Code City Code</b>	<b>Department Name or Service Area, Website and E-Mail Address</b>	<b>Area Codes, Local Numbers, and Toll-Free Numbers</b>
<b>Poland (Warsaw)</b>	Website: <a href="http://support.euro.dell.com">support.euro.dell.com</a>	
International Access Code: 011	E-mail: <a href="mailto:pl_support_tech@dell.com">pl_support_tech@dell.com</a>	
Country Code: 48	Customer Service Phone	57 95 700
City Code: 22	Customer Care	57 95 999
	Sales	57 95 999
	Customer Service Fax	57 95 806
	Reception Desk Fax	57 95 998
	Switchboard	57 95 999
<b>Portugal</b>	Website: <a href="http://support.euro.dell.com">support.euro.dell.com</a>	
International Access Code: 00	Hardware and Warranty Support	707200149
Country Code: 351	Customer Care	800 300 413
	Sales	800 300 410 or 800 300 411 or 800 300 412 or 21 422 07 10
	Fax	21 424 01 12
<b>Puerto Rico</b>	General Support	1-800-805-7545
<b>St. Kitts and Nevis</b>	General Support	toll-free: 1-877-441-4731
<b>St. Lucia</b>	General Support	1-800-882-1521
<b>St. Vincent and the Grenadines</b>	General Support	toll-free: 1-877-270-4609
<b>Singapore (Singapore)</b>	Website: <a href="http://support.ap.dell.com">support.ap.dell.com</a>	
International Access Code: 005	Hardware and Warranty Support (Dimension, Inspiron, and Electronics and Accessories)	toll-free: 1800 394 7430
Country Code: 65	Hardware and Warranty Support (OptiPlex, Latitude, and Dell Precision)	toll-free: 1800 394 7488
	Hardware and Warranty Support (PowerApp, PowerEdge, PowerConnect, and PowerVault)	toll-free: 1800 394 7478
	Customer Care	toll-free: 1 800 394 7430 (option 6)
	Transaction Sales	toll-free: 1 800 394 7412
	Corporate Sales	toll-free: 1 800 394 7419

<b>Country (City) International Access Code Country Code City Code</b>	<b>Department Name or Service Area, Website and E-Mail Address</b>	<b>Area Codes, Local Numbers, and Toll-Free Numbers</b>
Slovakia (Prague)	Website: <a href="http://support.euro.dell.com">support.euro.dell.com</a>	
International Access Code: 00	E-mail: <a href="mailto:czech_dell@dell.com">czech_dell@dell.com</a>	
Country Code: 421	Hardware and Warranty Support	02 5441 5727
	Customer Care	420 22537 2707
	Fax	02 5441 8328
	Tech Fax	02 5441 8328
	Switchboard (Sales)	02 5441 7585
South Africa (Johannesburg)	Website: <a href="http://support.euro.dell.com">support.euro.dell.com</a>	
International Access Code: 09/091	E-mail: <a href="mailto:dell_za_support@dell.com">dell_za_support@dell.com</a>	
Country Code: 27	Gold Queue	011 709 7713
City Code: 11	Hardware and Warranty Support	011 709 7710
	Customer Care	011 709 7707
	Sales	011 709 7700
	Fax	011 706 0495
	Switchboard	011 709 7700
Southeast Asian and Pacific Countries	Hardware and Warranty Support, Customer Service, and Sales (Penang, Malaysia)	604 633 4810
Spain (Madrid)	Website: <a href="http://support.euro.dell.com">support.euro.dell.com</a>	
International Access Code: 00	<b>Home and Small Business</b>	
Country Code: 34	Hardware and Warranty Support	902 100 130
City Code: 91	Customer Care	902 118 540
	Sales	902 118 541
	Switchboard	902 118 541
	Fax	902 118 539
	<b>Corporate</b>	
	Hardware and Warranty Support	902 100 130
	Customer Care	902 115 236
	Switchboard	91 722 92 00
	Fax	91 722 95 83

<b>Country (City) International Access Code Country Code City Code</b>	<b>Department Name or Service Area, Website and E-Mail Address</b>	<b>Area Codes, Local Numbers, and Toll-Free Numbers</b>
<b>Sweden (Upplands Vasby)</b>	Website: <a href="http://support.euro.dell.com">support.euro.dell.com</a>	
International Access Code: 00	Hardware and Warranty Support for XPS portable computers only	0771 340 340
Country Code: 46	Hardware and Warranty Support for all other Dell products	08 590 05 199
City Code: 8	Relational Customer Care	08 590 05 642
	Home/Small Business Customer Care	08 587 70 527
	Employee Purchase Program (EPP) Support	20 140 14 44
	Hardware and Warranty Support Fax	08 590 05 594
	Sales	08 590 05 185
<b>Switzerland (Geneva)</b>	Website: <a href="http://support.euro.dell.com">support.euro.dell.com</a>	
International Access Code: 00	E-mail: <a href="mailto:Tech_support_central_Europe@dell.com">Tech_support_central_Europe@dell.com</a>	
Country Code: 41	Hardware and Warranty Support for XPS portable computers only	0848 33 88 57
City Code: 22	Hardware and Warranty Support (Home and Small Business) for all other Dell products	0844 811 411
	Hardware and Warranty Support (Corporate)	0844 822 844
	Customer Care (Home and Small Business)	0848 802 202
	Customer Care (Corporate)	0848 821 721
	Fax	022 799 01 90
	Switchboard	022 799 01 01
<b>Taiwan</b>	Website: <a href="http://support.ap.dell.com">support.ap.dell.com</a>	
International Access Code: 002	E-mail: <a href="mailto:ap_support@dell.com">ap_support@dell.com</a>	
Country Code: 886	Hardware and Warranty Support (OptiPlex, Latitude, Inspiron, Dimension, and Electronics and Accessories)	toll-free: 00801 86 1011
	Hardware and Warranty Support (PowerApp, PowerEdge, PowerConnect, and PowerVault)	toll-free: 00801 60 1256
	Customer Care	toll-free: 00801 60 1250 (option 5)
	Transaction Sales	toll-free: 00801 65 1228
	Corporate Sales	toll-free: 00801 651 227

<b>Country (City) International Access Code Country Code City Code</b>	<b>Department Name or Service Area, Website and E-Mail Address</b>	<b>Area Codes, Local Numbers, and Toll-Free Numbers</b>
<b>Thailand</b>	Website: <a href="http://support.ap.dell.com">support.ap.dell.com</a>	
International Access Code: 001 Country Code: 66	Hardware and Warranty Support (OptiPlex, Latitude, and Dell Precision)	toll-free: 1800 0060 07
	Hardware and Warranty Support (PowerApp, PowerEdge, PowerConnect, and PowerVault)	toll-free: 1800 0600 09
	Customer Care	toll-free: 1800 006 007 (option 7)
	Corporate Sales	toll-free: 1800 006 009
	Transaction Sales	toll-free: 1800 006 006
<b>Trinidad/Tobago</b>	General Support	1-800-805-8035
<b>Turks and Caicos Islands</b>	General Support	toll-free: 1-866-540-3355
<b>U.K. (Bracknell)</b>	Website: <a href="http://support.euro.dell.com">support.euro.dell.com</a>	
International Access Code: 00 Country Code: 44 City Code: 1344	Customer Care website: <a href="http://support.euro.dell.com/uk/en/ECare/Form/Home.asp">support.euro.dell.com/uk/en/ECare/Form/Home.asp</a> E-mail: <a href="mailto:dell_direct_support@dell.com">dell_direct_support@dell.com</a>	
	Hardware and Warranty Support (Corporate/Preferred Accounts/PAD [1000+ employees])	0870 908 0500
	Hardware and Warranty Support for XPS portable computers only	0870 366 4180
	Hardware and Warranty Support (direct and general) for all other products	0870 908 0800
	Global Accounts Customer Care	01344 373 186
	Home and Small Business Customer Care	0870 906 0010
	Corporate Customer Care	01344 373 185
	Preferred Accounts (500–5000 employees) Customer Care	0870 906 0010
	Central Government Customer Care	01344 373 193
	Local Government & Education Customer Care	01344 373 199
	Health Customer Care	01344 373 194
	Home and Small Business Sales	0870 907 4000
	Corporate/Public Sector Sales	01344 860 456
	Home and Small Business Fax	0870 907 4006
<b>Uruguay</b>	General Support	toll-free: 000-413-598-2521



<b>Country (City) International Access Code Country Code City Code</b>	<b>Department Name or Service Area, Website and E-Mail Address</b>	<b>Area Codes, Local Numbers, and Toll-Free Numbers</b>
U.S.A. (Austin, Texas)	Automated Order-Status Service	toll-free: 1-800-433-9014
International Access Code: 011	AutoTech (portable and desktop computers)	toll-free: 1-800-247-9362
Country Code: 1	Hardware and Warranty Support (Dell TV, Printers, and Projectors) for Relationship customers	toll-free 1-877-459-7298
	<b>Consumer</b> (Home and Home Office) Support for all other Dell products	toll-free: 1-800-624-9896
	Customer Service	toll-free: 1-800-624-9897
	Employee Purchase Program (EPP) Customers	toll-free: 1-800-695-8133
	Financial Services website: <a href="http://www.dellfinancialservices.com">www.dellfinancialservices.com</a>	
	Financial Services (lease/loans)	toll-free: 1-877-577-3355
	Financial Services (Dell Preferred Accounts [DPA])	toll-free: 1-800-283-2210
	<b>Business</b>	
	Customer Service and Support	toll-free: 1-800-456-3355
	Employee Purchase Program (EPP) Customers	toll-free: 1-800-695-8133
	Printers and Projectors Support	toll-free: 1-877-459-7298
	<b>Public</b> (government, education, and healthcare)	
	Customer Service and Support	toll-free: 1-800-456-3355
	Employee Purchase Program (EPP) Customers	toll-free: 1-800-695-8133
	Dell Sales	toll-free: 1-800-289-3355 or toll-free: 1-800-879-3355
	Dell Outlet Store (Dell refurbished computers)	toll-free: 1-888-798-7561
	Software and Peripherals Sales	toll-free: 1-800-671-3355
	Spare Parts Sales	toll-free: 1-800-357-3355
	Extended Service and Warranty Sales	toll-free: 1-800-247-4618
	Fax	toll-free: 1-800-727-8320
	Dell Services for the Deaf, Hard-of-Hearing, or Speech-Impaired	toll-free: 1-877-DELLTTY (1-877-335-5889)
U.S. Virgin Islands	General Support	1-877-673-3355
Venezuela	General Support	8001-3605

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